
Re: Freedom of Information request - Citizen Engagement Platform

From Information Boundary Commission for England <information@boundarycommissionengland.gov.uk>

Date Thu 14/08/2025 13:24

To [REDACTED]

Dear [REDACTED]

BCE-FOI-2025-12

Thank you for your email request for information to the Boundary Commission for England (BCE) on 14 August, which has been considered under the terms of the Freedom of Information Act (FOIA) 2000.

In your request for information you asked:

- 1) Do you use a Citizen Engagement platform?
- 2) If so, what tools do you use?
- 3) How much do you spend annually on a Citizen Engagement tool?
- 4) Which month & year does your contract with your supplier end?

Our response:

The Boundary Commission for England carries out regular reviews of Parliamentary constituencies boundaries. The last review concluded in 2023, and the next is planned to begin in 2029. During the period between reviews, the Commission is largely dormant. We do not have a citizen engagement platform at this time.

Under the provisions of the FOIA, if you are dissatisfied with the response provided you may wish to ask for an internal review. If this situation arises you should write to:

The Acting Secretary
Boundary Commission for England
2 Marsham Street
London
SW1P 4DF

Email: information@boundarycommissionengland.gov.uk

If you are not content with our response following an internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the BCE. The Information Commissioner can be contacted at:

The Office of the Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire

SK9 5AF

Kind regards



Boundary Commission for England

2 Marsham Street | London | SW1P 4DF

t: 0303 445 1102

e: information@boundarycommissionengland.gov.uk

w: boundarycommissionforengland.independent.gov.uk



From: [Redacted]

Sent: 14 August 2025 07:56

To: Information - Boundary Commission for England <information@boundarycommissionengland.gov.uk>

Subject: Freedom of Information request - Citizen Engagement Platform

[You don't often get email from [Redacted]. Learn why this is important at <https://aka.ms/LearnAboutSenderIdentification>]

Dear Parliamentary Boundary Commission for England,

The information that we require, under the Freedom of Information Act, is as follows:

- 1) Do you use a Citizen Engagement platform?
- 2) If so, what tools do you use?
- 3) How much do you spend annually on a Citizen Engagement tool?
- 4) Which month & year does your contract with your supplier end?

A citizen engagement platform is a digital tool or system designed to facilitate communication, interaction, and participation between citizens and government or public institutions. Its goal is to make civic involvement easier, more transparent, and more effective.

These platforms can be used by governments, cities, or organisations to:

Collect feedback on policies, services, or community issues

Conduct surveys and polls

Enable reporting of local issues, like potholes or graffiti

Share updates, news, and documents with the public

Encourage participatory budgeting or co-creation of solutions

Examples include tools like Granicus (EngagementHQ), CitizenSpace, SurveyMonkey, Qualtrics or Commonplace They can play a major role in increasing transparency, accountability, and trust in

public decision-making.

Yours faithfully,

[Redacted signature]

Please use this email address for all replies to this request:

[Redacted email address]

Is information@boundarycommissionengland.gov.uk the wrong address for Freedom of Information requests to Parliamentary Boundary Commission for England? If so, please contact us using this form: https://www.whatdotheyknow.com/change_request/new?body=boundary_commission_for_england

Disclaimer: This message and any reply that you make will be published on the internet. Our privacy and copyright policies:

<https://www.whatdotheyknow.com/help/officers>

For more detailed guidance on safely disclosing information, read the latest advice from the ICO:

<https://www.whatdotheyknow.com/help/ico-guidance-for-authorities>

<https://www.whatdotheyknow.com/help/ico-anonymisation-code>

Please note that in some cases publication of requests and responses will be delayed.

If you find this service useful as an FOI officer, please ask your web manager to link to us from your organisation's FOI page.
