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**Re: Request for Information – Telecom - Networks**

1 message

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**Boundary Commission England Information Mailbox**  
<information@boundarycommissionengland.gov.uk>24 March 2022 at  
10:24

To: [REDACTED]

Dear [REDACTED]

**BCE FOI/2022/04**

Thank you for your email request for information to the Boundary Commission for England (BCE) on 22<sup>nd</sup> March 2022, which has been considered under the terms of the Freedom of Information Act (FOIA) 2000. In your request for information you asked:

**Contract 1 - Telephony/Voice Services (Analogue, ISDN VOIP, SIP etc)**

1. *Telephony/Voice Services Provider- Please can you provide me with the name of the supplier for each contract.*
2. *Telephony/Voice Services - Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers*
3. *Telephony/Voice Services - Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.*
4. *Telephony/Voice Services - Type of Lines - Please can you split the type of lines per each supplier? PSTN, Analogue, SIP, ISDN, VOIP*
5. *Telephony/Voice Services Number of Lines / Channels / SIP Trunks- Please can you split the number of lines per each supplier? SIP trunks/connections, PSTN, Analogue, ISDN*

**Contract 2 - Incoming and Outgoing of call services.**

6. *Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available, please can you provide further insight into why?*
7. *Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract.*
8. *Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable. If SIP services, please provide me with the cost of services per month.*
9. *Minute's Landlines Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.*
10. *Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.*

**Contract 3 - The organisation's broadband provider.**

11. *Broadband Provider- Supplier's name if there is not information available, please can you provide further insight into why?*

12. *Broadband Renewal Date- please provide day, month, and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers*

13. *Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.*

**Contract 4 - Contracts relating to Wide Area Network [WAN] services, this could also include HSCN network services.**

14. *WAN Provider- please provide me with the main supplier(s) if there is no information available, please can you provide further insight into why?*

15. *WAN Contract Renewal Date- please provide day, month, and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers*

16. *Contract Description: Please can you provide me with a brief description for each contract*

17. *The number of sites: Please state the number of sites the WAN covers. Approx. will do.*

18. *WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.*

19. *For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.*

20. *Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.*

The Boundary Commission for England (BCE) is an independent arm's length body and as such we do not hold the information you have requested. Until December 2021 its corporate services were provided to it by the Cabinet Office, this is now provided by the Department of Levelling Up Housing and Communities.

Might I therefore suggest that you contact the Cabinet Office Freedom of Information Team. Their email address is: [foi-team@cabinetoffice.gov.uk](mailto:foi-team@cabinetoffice.gov.uk). If you have any further queries regarding this response, please contact the Commission, quoting the reference number above.

Under the provisions of the FOI Act if you are dissatisfied with the response provided you may wish to ask for an internal review. If this situation arises you should write to:

The Secretary to the Boundary Commission for England  
35 Great Smith Street  
Westminster  
London  
SW1P 3BQ  
Email: [information@boundarycommissionengland.gov.uk](mailto:information@boundarycommissionengland.gov.uk)

If it transpires you are not content with our response or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the BCE. The Information Commissioner can be contacted at:

The Office of the Information Commissioner,

Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF

Kind regards,



**Boundary Commission for England**

35 Great Smith Street | London | SW1P 3BQ

t: 020 7276 1102

e: [information@boundarycommissionengland.gov.uk](mailto:information@boundarycommissionengland.gov.uk)

w: [www.bcereviews.org.uk](http://www.bcereviews.org.uk)



On Tue, 22 Mar 2022 at 18:57,  wrote:

Hello

I would like to submit a new FOI request.

All or some of the information provided previously has expired, I require an update on the questions below.  
See my request below:

**Contract 1 - Telephony/Voice Services (Analogue, ISDN VOIP, SIP etc)**

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8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable. If SIP services, please provide me with the cost of services per month.

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20.Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

Please acknowledge the receipt of this email,

Thanks

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