



Re: FOI Request - Enterprise Application

1 message

Boundary Commission England Information Mailbox
<information@boundarycommissionengland.gov.uk>7 October 2021 at
14:59

To: [REDACTED]

Dear [REDACTED]

BCE FOI/2021/15

Thank you for your email request for information to the Boundary Commission for England (BCE) on 7 October 2021, which has been considered under the terms of the Freedom of Information Act (FOIA) 2000. In your request for information you asked:

The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.

Enterprise Resource Planning Software Solution (ERP):***Primary Customer Relationship Management Solution (CRM):***

For example, Salesforce, Lagan CRM, Microsoft Dynamics; software of this nature.

Primary Human Resources (HR) and Payroll Software Solution:

For example, iTrent, ResourceLink, HealthRoster; software of this nature.

The organisation's primary corporate Finance Software Solution:

For example, Agresso, Integra, Sapphire Systems; software of this nature.

- 1. Name of Supplier:** *Can you please provide me with the software provider for each contract?*
- 2. The brand of the software:** *Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.*
- 3. Description of the contract:** *Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.*

Please also list the software modules included in these contracts.

- 4. Number of Users/Licenses:** *What is the total number of user/licenses for this contract?*
- 5. Annual Spend:** *What is the annual average spend for each contract?*
- 6. Contract Duration:** *What is the duration of the contract please include any available extensions within the contract.*
- 7. Contract Start Date:** *What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.*
- 8. Contract Expiry:** *What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.*

9. Contract Review Date: *What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.*

10. Contact Details: *I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).*

The Boundary Commission for England (BCE) is an independent arms length body of the Cabinet Office. As such its corporate IT is provided to it by the Cabinet Office and we do not hold the information you have requested.

Might I therefore suggest that you contact the Cabinet Office Freedom of Information Team. Their email address is: foi-team@cabinetoffice.gov.uk. If you have any further queries regarding this response, please contact the Commission, quoting the reference number above.

Under the provisions of the FOI Act if you are dissatisfied with the response provided you may wish to ask for an internal review. If this situation arises you should write to:

The Secretary to the Boundary Commission for England
35 Great Smith Street
Westminster
London
SW1P 3BQ
Email: information@boundarycommissionengland.gov.uk

If it transpires you are not content with our response or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the BCE. The Information Commissioner can be contacted at:

The Office of the Information Commissioner,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF

Kind regards,
Tia Martin



Boundary Commission for England

35 Great Smith Street | London | SW1P 3BQ

t: 020 7276 1102

e: information@boundarycommissionengland.gov.uk

w: www.bcereviews.org.uk



On Wed, 6 Oct 2021 at 10:22, [REDACTED] wrote:

Hello!

This is an email to request information under the FOI Act.

I'd like to apologise for the length of this request, and how tedious it may be to handle. That being said, please make an effort to provide all of this information.

The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.

Enterprise Resource Planning Software Solution (ERP):**Primary Customer Relationship Management Solution (CRM):**

For example, Salesforce, Lagan CRM, Microsoft Dynamics; software of this nature.

Primary Human Resources (HR) and Payroll Software Solution:

For example, iTrent, ResourceLink, HealthRoster; software of this nature.

The organisation's primary corporate Finance Software Solution:

For example, Agresso, Integra, Sapphire Systems; software of this nature.

1. **Name of Supplier:** Can you please provide me with the software provider for each contract?
2. **The brand of the software:** Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.
3. **Description of the contract:** Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.

Please also list the software modules included in these contracts.
4. **Number of Users/Licenses:** What is the total number of user/licenses for this contract?
5. **Annual Spend:** What is the annual average spend for each contract?
6. **Contract Duration:** What is the duration of the contract please include any available extensions within the contract.
7. **Contract Start Date:** What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
8. **Contract Expiry:** What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
9. **Contract Review Date:** What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.
10. **Contact Details:** I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

You may have received the same request in the past. The information sent has now expired and I required an update as soon as possible. If all the information besides the contract dates are the same, I am happy to just receive an update on the contract dates

Thank you very much.

Kind regards,

