FOI Request - Enterprise Application

3 messages

1 June 2020 at 13:48

To the organisation's Freedom of Information Officer,

This is an email to request information under the FOI Act.

I want to apologise in advance for the length of this request, the first part is just an outline of the request bellow **(A-D) I have added this for clarification so you know exactly what I am referring to**. Can you please read all the information within the request this is an urgent request so if you could please provide me with the information before the 20 working days this will be greatly appreciated.

The information I require relates to the organisations software contract, please send me the organisation's primary contract around the types of contract below.

I require the organisation's to provide me with the following contract information relating to the following corporate software/enterprise applications:

A. Enterprise Resource Planning Software Solution (ERP) -this is the organisation's main

ERP system and may include service support, maintenance and upgrades.

B. Primary Customer Relationship Management (CRM) Solution-this is the organisation's main

CRM system and may include service support, maintenance and upgrades. Example of CRM systems the organisation may use could include Microsoft Dynamics, Front Office, Lagan CRM, Firmstep

C. Primary Human Resources (HR) and Payroll Software Solution-this is the organisation's main

HR/payroll system and may include service support, maintenance and upgrades. In some cases the HR contract maybe separate to the payroll contract please provide both types of contracts. Example of HR/Payroll systems the organisation may use could include iTrent, Resourcelink.

D. The organisation's primary corporate Finance Software Solution-this is the organisation's main

Finance system and may include service support, maintenance and upgrades. Example of finance systems the organisation may use could include E-Business suite, Agresso (Unit4), eFinancials, Integra, SAP

In some cases you may come across contracts that provides service support maintenance and upgrades separate to the main software contract, please also provide this information in the response following the requested data below.

For each of the categories above can you please provide me with the relevant contract information listed below:

1. Software Category: ERP, CRM, HR, Payroll, Finance

2. Name of Supplier: Can you please provide me with the software provider for each contract?

3. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

4. Description of the contract: Please do not just state two to three words can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.

Please also include any modules included within the contract as this will support the categories you have selected in question 1.

5. Number of Users/Licenses: What is the total number of user/licenses for this contract?

6. Annual Spend: What is the annual <u>average</u> spend for each contract?

7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.

8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.

10. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

If any of the information is not available please can you provide me with the notes on the reasons why?

Regards

███████████

Boundary Commission England Information Mailbox
<information@boundarycommissionengland.gov.uk>
████████████████████████████

1 June 2020 at 14:36

Dear ████████

BCE FOI 2020/9

Thank you for your FOI request of 1 June 2020 to the Boundary Commission for England under the provision of the Freedom of Information Act 2000.

You will receive a full reply within the statutory 20 day period. In the meantime, if you wish to contact the Commission further regarding this FOI request, please quote the reference number at the top of the email.

Regards

Glenn Reed

[Quoted text hidden]

Boundary Commission England Information Mailbox   2 June 2020 at
<information@boundarycommissionengland.gov.uk>   10:19
To: ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮
Cc: FOI Team Mailbox <foi-team@cabinetoffice.gov.uk>

Dear Mr Dixon

BCE FOI 2020/9

Thank you for your email request for information to the Boundary Commission for England (BCE) on 1 June 2020, which has been considered under the terms of the Freedom of Information Act (FOIA) 2000.

In your request you asked the Boundary commission for England (BCE) a number of questions regarding our software contracts.

The BCE is a small "arms length" body located on the Government estate. As such, all of its IT and software requirements, as well as all other corporate services, are provided to it by the Cabinet Office. office.

If you require further information on the questions you have asked, might I suggest that you contact the Cabinet Office's FOI team directly at foi-team@cabinetoffice.gov.uk

Regards

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