



[Redacted]

28 February 2018

2017/18 FOI 019

Dear [Redacted]

Thank you for your email to the Boundary Commission for England (BCE). As requested this has been treated as a request for information under the terms of the Freedom of Information Act 2000. In your email you requested the following information:

I require the organisation to provide me with the following contract information relating to the following corporate software/applications:

1. *Enterprise Resource Planning Software Solutions (ERP);*
2. *Customer Relationship Management (CRM) Solutions*
3. *Human Resources (HR) and Payroll Software Solutions*
4. *Finance Software Solutions*

Along with the actual contract information for the above can you also provide me with maintenance and support contract associated with each of the categories above if not already within the existing contract.

For each of the categories above can you please provide me with the relevant contract information listed below:

1. *Software Category: ERP, CRM, HR, Payroll, Finance*
2. *Software Supplier: Can you please provide me with the software provider for each contract?*
3. *Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.*
4. *Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include the modules included within the contract.*
5. *Number of Users/Licenses: What is the total number of user/licenses for this contract?*
6. *Annual Spend: What is the annual average spend for each contract?*
7. *Contract Duration: What is the duration of the contract please include any available extensions within the contract.*
8. *Contract Start Date: What is the start date of this contract?
Please include month and year of the contract. DD-MM-YY or MM-YY.*
9. *Contract Expiry: What is the expiry date of this contract?
Please include month and year of the contract. DD-MM-YY or MM-YY.*
10. *Contract Review Date: What is the review date of this contract?
Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.*
11. *Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).*

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*If the organisation have an outsourced provider that looks after all software can you please request this information from your provider?
If any of the information is not available please can you provide me with the notes on the reasons why?
If possible can you please input the information on the attached spreadsheet.*

We do not hold the information you have requested. The BCE is a small advisory non-departmental public body, whose IT infrastructure and support is provided by our sponsor department the Cabinet Office. As such, all information around the Information Technology and the supporting contracts are the responsibility of the Cabinet Office. You may therefore wish to resubmit your request to the Cabinet Office's FOI team direct at the following email address: foiteam@cabinetoffice.gov.uk

If you have any queries about the content of this reply please contact me direct, quoting the above reference number on any communication.

Under the provisions of the FOI Act if you are dissatisfied with the response provided you may wish to ask for an internal review. The BCE has a reciprocal arrangement with the Boundary Commission for Wales and in this instance you should write to:

The Secretary to the Boundary Commission for Wales,
Ground Floor,
Fitzalan Court,
Cardiff,
CF24 0BL
Email: bcomm.wales@wales.gsi.gov.uk

If it transpires you are not content with our response or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the BCE. The Information Commissioner can be contacted at:

The Office of the Information Commissioner,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF



Mr Chris Wilcox
Information Manager