

[REDACTED]

29 June 2017

2017-18 FOI 007

Dear [REDACTED]

Thank you for your email to the Boundary Commission for England (BCE). As requested this has been treated as a request for information under the terms of the Freedom of Information Act (FOIA) 2000.

In your email you ask for the following information:

*I want to submit a freedom of information request for the following information relating to Fixed Telecommunications and Internet Services:
I have sent this request before but some of the contract have now expired can you please send me an update.
If there is more than one supplier for each of the contract information I am requesting below please can you split each contract individually and not combined. Please also separate the expiry data and spend and number of lines for each supplier. An example of this can be viewed at the bottom of this request.*

Contract 1

1. **Current Fixed Line (Voice Circuits) Provider-** Supplier's name, if there is not information available please can you provide further insight into why?
2. **Fixed Line- Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
3. **Fixed Line- Contract Duration-** the number of years the contract is for each
4. **Type of Lines-** Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
5. **Number of Lines-** Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

Contract 2

6. **Minutes/Landline Provider-** Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?
7. **Minutes/Landline Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
8. **Minutes Landline Monthly Spend-** Monthly average spend. An estimate or average is acceptable.
9. **Minute's Landlines Contract Duration:** the number of years the contract is with the supplier.
10. **Number of Extensions-** Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

Contract 3

11. **Fixed Broadband Provider-** Supplier's name if there is not information available please can you provide further insight into why?
12. **Fixed Broadband Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
13. **Fixed Broadband Annual Average Spend-** Annual average spend for each broadband provider. An estimate or average is acceptable.
14. **VOIP/PBX Installation Date of the organisation's primary telephone system:** - please provide day, month and year (month and year is also acceptable).

Contract 4

15. **WAN Provider-** please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?
16. **WAN Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
17. **Contract Description:** Please can you provide me with a brief description of the contract
18. **Number of sites:** Please state the number of sites the WAN covers. Approx. will do.
19. **WAN Annual Average Spend-** Annual average spend for each WAN provider. An estimate or average is acceptable.
18. **Internal Contact:** please can you send me there full contact details including contact number and email and job title.

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

We do not hold this information. The BCE is an independent and impartial non-departmental public body sponsored by the Cabinet Office. As such all of our Fixed Telecommunications and Internet Services are provided by the Cabinet Office, therefore you may wish to send your request to the Cabinet Office's FOI team direct, at the following email address: foiteam@cabinetoffice.gov.uk

If you have any queries about the content of this reply please contact me direct, quoting the above reference number on any communication.

Under the provisions of the FOI Act if you are dissatisfied with the response provided you may wish to ask for an internal review. The BCE has a reciprocal arrangement with the Boundary Commission for Wales and in this case you should write to:

The Secretary to the Boundary Commission for Wales,
Ground Floor,
Fitzalan Court,
Cardiff,
CF24 0BL
Email: bcomm.wales@wales.gsi.gov.uk

If it transpires you are not content with our response or the internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the BCE. The Information Commissioner can be contacted at:

The Office of the Information Commissioner,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF

Yours sincerely,

A handwritten signature in black ink, appearing to be 'C Wilcox', written over a light grey rectangular background.

Mr Chris Wilcox,
Information Manager